

Lucky Dog Home Inspection Orientation Online Training Module

Session Plan

Rationale

Lucky Dog Animal Rescue is a volunteer run rescue that saves homeless and abandoned dogs. Lucky Dog holds adoption events throughout the DC metro area to find permanent, loving homes for their dogs. Dogs currently in Lucky Dog's care are housed in foster homes throughout the DC metro area. Lucky Dog's mission is not only to find their foster dog's permanent homes, but to educate dog owners about responsible pet ownership.

Ensuring that foster and permanent homes are safe and suitable for Lucky Dog foster dogs is a critical part of the rescue's operation. Home inspection volunteers are tasked with inspecting potential foster/permanent homes. Volunteers must provide accurate reporting of conditions and educate new dog owners. Conducting orientations for new volunteers is difficult given the dispersed nature of Lucky Dog's operations through the DC metro area.

This online session will provide new volunteers a general orientation to the home inspection process and reinforce the knowledge of experienced volunteers in a flexible self-guided online environment.

Target Population

This online module is designed for new Lucky Dog home inspection volunteers. It can also be used to refresh the knowledge of more experienced inspection volunteers. Lucky Dog volunteers come from many backgrounds and various levels of experience handling dogs. High motivation and a connection to the Lucky Dog mission are common among volunteers.

Course Description

The Home Inspection Orientation Module is a self-guided course designed to take approximately twenty to thirty minutes to complete. Participants can complete either the "foster" or "adopter" track. In either track, participants learn about the inspection process through a guided walkthrough. After this brief explanation, participants complete a virtual inspection to test their understanding. The module can be completed multiple times.

Participant Prerequisites

A participant must be a current or perspective home inspection volunteer with Lucky Dog Rescue and have a computer that is both capable of running Adobe flash programs and connected to the Internet.

Learning Objectives

Terminal Objective 1.0: Given the *Home Inspection Orientation* <u>online walkthrough</u>, <u>inspection checklist</u>, <u>home inspection email template</u>, and the <u>home visit report template</u>, a participant should be able to accurately prepare for, inspect, and report on a virtual foster/adaptor home inspection in three attempts.

Enabling Objective 1.1: Given the *Home Inspection Orientation* <u>online walkthrough</u>, a participant should be able to explain the five goals of a home inspection in three attempts.

Enabling Objective 1.2: Given the *Home Inspection Orientation* <u>online walkthrough</u> and the <u>inspection checklist</u>, a participant should be able to identify important information from an application form and discussion with the screening coordinator in three attempts.

Enabling Objective 1.3: Given the Home Inspection Orientation home inspection email template, a participant should be able to draft an email to a potential foster/adopter in three attempts. Enabling Objective 1.4: Given the Home Inspection Orientation online walkthrough, inspection checklist, and the home visit report template, a participant should be able to locate and describe all of the hazards found in the outdoor portion of the virtual home inspection in three attempts. Enabling Objective 1.5: Given the Home Inspection Orientation online walkthrough, inspection checklist, and the home visit report template, a participant should be able to locate and describe all of the hazards found in the outdoor portion of the virtual home inspection in three attempts. Enabling Objective 1.5: Given the Home Inspection Orientation online walkthrough, inspection checklist, and the home visit report template, a participant should be able to locate and describe all of the hazards found in the indoor portion of the virtual home inspection in three attempts. Enabling Objective 1.6: Given the Home Inspection Orientation online walkthrough, inspection checklist, and the home visit report template, a participant should be able to locate and describe all of the hazards found in the indoor portion of the virtual home inspection in three attempts.

Modules

- 1. Introduction
- 2. Inspection walkthrough (foster or adopter)
- 3. Review (foster or adopter)
- 4. Virtual Inspection Quiz (foster or adopter)
- 5. Summary and closing

Evaluation Strategy

Level I: A post-module satisfaction survey with no more than 3 questions to gauge both the effectiveness and applicability of the module from the participants' perspective.

Level II: Module 5 (virtual inspection quiz) will assess whether participants understand the material and are able to apply that knowledge to a real world situation.

Level III: Observe whether new home inspection volunteers are able to complete home inspections accurately without in-person training.

Modality & Deliverables

Modality: Designed in Adobe Captivate / web-based interactive session.

Deliverables:

- ✓ Design plan
- ✓ Course storyboard
- ✓ Web-based training session
- ✓ Level I course evaluation survey